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Henneman, Karla

2006 JUL 17 辦 7: 16

From:

Wunsch, Eileen

Sent:

Tuesday, July 11, 2006 7:45 AM

To:

Henneman, Karla

Cc:

Kupchinsky, John; Kuzma, Thomas J. (GC-LI); Howell, Thomas P. (GC-LI)

Subject: FW: Comments

KARLA,

These need to be printed, distributed and logged in. Thanks.

Eileen K. Wunsch, MS, CPIW, ARM Chief, Health Care Services Review Bureau of Workers Compensation Department of Labor & Industry 1171 South Cameron Street Harrisburg, PA 17104 Phone: 717 772-1912

Phone: 717 772-1912 FAX: 717 772-1919 ewunsch@state.pa.us

----Original Message----

From: Williams, Paulette A [mailto: PAWILLI1@stpaultravelers.com]

Sent: Monday, July 10, 2006 4:19 PM

To: Wunsch, Eileen Subject: Comments

Eileen.

I have (2) comments:

- To refute the medical community needing 6 months to find out the kind of insurance that a person has. I
 have never been treated in a doctor's office or a hospital without giving insurance information. One of the
 first things you are asked is what kind of insurance do you have? Also, when the doctor does his exam he
 asks his patient what is the reason for the appointment; at this point most injured worker will be saying that
 they were hurt. If the 90 days for submission of medical bills is extended, then the insurer's time for
 payment should also be extended.
- 2. There is an issue with some provider's offices that print their bills but do not mail them on the same day. There is sometimes a one day delay or as much as a week. Some offices stamp at the top of their bill, Original Mail Date and then the date the bill was mailed. I think this should be considered to ensure that the date used for fee reviews is correct.

Thank you, Paulette Williams